

# Progress Evaluation Applying Earned Value Management in the Construction of Commercial Buildings

Presented by
Planning & Management Services, Inc
Federal Way, WA (near Seattle)

### Who We Are

### Planning & Management Services, Inc "P&M"

At P&M, we specialize in project delivery and project controls including capital program and project solutions. We are involved in the project delivery from planning throughout design, permitting and construction.

We define, implement and staff Project Management Offices (PMOs), which include Tools and Procedures for Project Controls and Program Management. We provide Scheduling; Cost; Risk and Forensic Claims Management services.

### **Solutions From A-Z**

Determining the client's precise needs is what our skilled consultants do in order to provide flexible, scalable and personalized project delivery solutions which is more than just standard solutions. This ensures a harmonic integration of new technology, people, and processes from A-Z.

Our project controls SQL/VB based proprietary software *Myriad* supports the owner, contractor and designer with project delivery and project controls.



- This case study focuses on applying "Earned Value" management in the construction of commercial projects
- The project example is based on the Port of Seattle (POS) Terminal
   91 Cruise Ship Building Project (T91)
  - This \$70M project consists of construction of a 144,000 square foot, two-story cruise terminal building supported by augercast piles
  - Significant consideration and analysis of scope, schedule, and budget issues was required to determine whether to proceed, and if so, on what basis
  - This required comprehensive risk evaluation regarding scope, schedule, and cost issues and a documented recommendation
  - The T91 project had significant challenges that had to be managed and coordinated
  - The construction was occurring on sites with ongoing operations and the budget and schedule was tight







### **Case Study - continue**

Progress Evaluation Applying Earned Value Management in the Construction of Commercial Buildings

- The construction project was complex with:
  - tight schedule constraints
  - significant structural changes and related delays
  - significant delay encountered during project initiation; however completion date did not change
  - increased visibility from stakeholders (POS commission, public, media, etc)
  - multiple construction contracts
  - complex coordination with tenant and move in activities
- This invited several unforeseen constraints and inefficiency impacts that could not be incorporated into contract documents.



- When a project schedule is **tight** it is not unusual that project stakeholders begin asking questions like:
  - will the project complete on time
  - have you considered ....
  - what assumptions have been made in the construction schedule
  - are updates to the construction schedule accurate and realistic
- The discussions and explanations become <u>Complex</u> and the <u>Credibility</u> can become questionable - which is every Project Manager's worst nightmare!
- Provide an <u>accurate</u> picture of project status as well as identify potential problem areas



### Solution

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- With the complexity of the project and the tight schedule constraints, the level of detail a typical CPM schedule would provide was not sufficient to provide accurate project status.
- At the Port of Seattle we introduced "Earned Value Management" to the construction progress evaluation as the Solution to the Problem.
- The modified approach has shown SIGNIFICANT results in the increased Visibility and Credibility of the Project Controls.



# **Summary**

Progress Evaluation Applying Earned Value Management in the Construction of Commercial Buildings

- Comparison of Planned versus Earned
- Contractor required to provide a resource loaded construction schedule
- Leverage the schedule to determine resource hour distribution
  - For finish work activities, using the square footage of each room / area determined the weights to allocate resource hours
  - Quantity takeoffs were completed for Architectural, Mechanical, Electrical and Plumbing items. Each item / device / fixture comprised a system represented in the construction schedule as multiple activities
- Method used for tracking progress based on visual inspection of work activity or physical quantities installed
- From this information we were able to provide
  - accurate progress status on a weekly and monthly basis
  - deviation metrics comparing Earned Value and Schedule variances
  - extrapolation of project completion as well as completion of intermediate major construction milestones



# **Highlights**

Progress Evaluation Applying Earned Value Management in the Construction of Commercial Buildings

- 144,000 square foot, two-story cruise terminal building
- 119 Rooms / areas tracked
- Greater than 660 activities in the schedule
- Major disciplines involved during interior construction included in the table

	Discipline									
_	Plumbing - Plumbing RI/Fixtures/Trim									
HVAC - F	HVAC - HVAC RI/Trim/DDC Control									
Electrical										
Main Elec Rm Equip/Gear										
	Substation Wiring/Equip/Gear/Panels									
Light Fixtures										
	Electrical Trim									
Elevator										
Escalator										
Low Voltage System										
	LV Systems Wiring									
	Fire Alarm									
	Security									
	CCTV Camera									
	Telephone / Data									
Finish										
	GWB H/T/F									
	Painting									
	Finish Flooring – Stain, VCT, & Carpet									



Progress Evaluation Applying Earned Value Management in the Construction of Commercial Buildings

Client: Port of Seattle

Project: Terminal 91 Cruise Ship Terminal Project (T91)

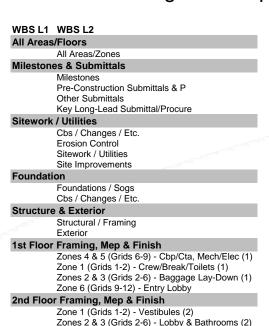
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08100-145	HM Frames	10	0		100	14JUL08A	12SEP08A	20,000					
06100	Analyze S	ch	Ĥ٥	JЦ	ıle	an	AUCUSA	odin	a Str	'uct	ture		
07215-145	CIAR HOTE	15		40	100	15SEP08A	21NOV084	70,000 GMB	H./T./E-INSECTIONS, FREE RETING.	LO CORE, PRITOL LOC HER	LOILO		
09252-145	Greenboard (Tile Areas)	4	0		100	29SEP08A	020CT08A	20,000					
05441-145	Determine		is	tri	bι	utio	$n^{\circ}M$	etho	dolo	gy	(squar	e foot	, per room
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09960-145	zone, area, o	JU)	0		100	24NOV08A		10,000	-Epoxy Re	sin Flooring	9 11 11 11 11 11		
09300-145	Cabinets & Countertops  Ceramic Tile Bathrooms	15	0		100	24NOV08A 24NOV08A	16DEC08A	90,000	Cabi	inets & Cour	ntertops		
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09690-145	Access Flooring Rm 134	5	0		100	19DEC08A	26DEC08A	0	<del>- 7</del>	-V-Access I	Flooring Rm 13		
10172-145	Toilet & Byth Accessring CO	the	0	$\supset_{\mathcal{L}}$	100	220E088A	~fantal	31,00	stabe		Toilet & Bath Acc	essories	
09691-145	Leverage	ulc	70	76	J۷V	<b>₩</b> E108A	Q4IANOLA	IE W	สเสมส	<b>15</b> ピ	-VCT/Resi ient F	looring & Rubber Ba	ise
10250-145	Misc Specialty Items, FECs, Wall Guards, etc.	. 10	0		100	22DEC08A	14JAN09A	15,000			-Misc Specialty	tems, FECs, Wall Gu	ards, etc.
10505-145	Lockers	5	0		100	15JAN09A	21 JANO9A	15,000			Lockers	<u> </u>	
09511-145	Provide Vi	sib		ity	<sup>75</sup> 2	and	C:re	edibil	ity fro	om	Repo	orting	Punch 1st FIr/ZONE-4/5
10560-145	Signage	8	4	-21	0	03FEB09	06FEB09	10,000				/-Signage	
09681-145	Carpet Tile & Rubber Base	3	3	-21	0	05FEB09	09FEB09	10,000				Carpet Tile & Ru	bber Base
T30 ITEMS 13100	Set Screening Booths (FOIC - from T30)	10	5	21	In	09FEB09	13FEB09	10,000				Sat Sara	a Pootho (EOIC from T20)
16611-145	Electrical @ Screening Booths	10	5	-21	0	09FEB09	13FEB09	80,000				-Set Screenin	g Booths (FOIC - from T30)
	Is 1-2) - Crew/Break/Toilets (1)	110		-21	ľ	001 2000	1312003	55,550			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Liectrical @ s	or certify bootils
MEP													
ll154nn-11n	Plumbing/Pining R/I Overhead	16				23.II INDSA	Inguilli naa	17 nnn 🗓	1-1111				

# **Analyze Schedule**

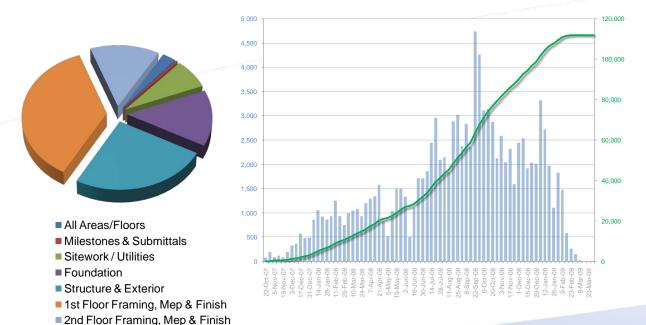
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Client: Port of Seattle Project: Terminal 91 Cruise Ship Terminal Project (T91)

- Analyze Schedule and Coding Structure
  - WBS and activity coding structure will help determine structure for updating information
- Resource Loaded Construction Schedule
  - Understand how resource hours are distributed per WBS element as well as throughout the project lifecycle



Zones 4 & 5 (Grids 6-9) - Ticketing/Services (2)



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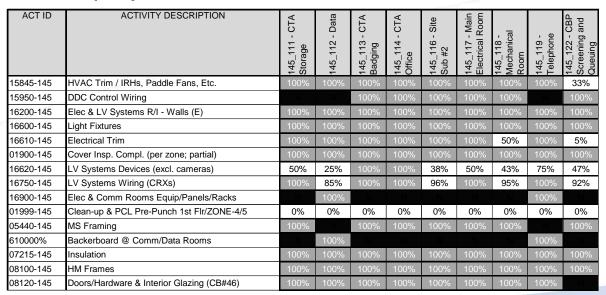
- In this case study updates were made per room.
  - This will vary depending on the structure of the contractor's construction schedule and the logistics of the site walk
- Determine the construction schedule activities associated to each room.

 Calculate the square footage or quantity for each room to determine resource hour allocation.

		_	_	_	_									
Activity	Activity	Orig		Total	- 5	Early	Early	Budgeted		2008 DFC	AN .	FFB MAR		
10	Description	Dur	Dur	Float		Start	Finish	Cost		A 35 22 25 5 12	19 26 2	9 15 22 2 9 15		
09000-175	COMPL. GYPIPAINT & TRIM @ SOFFIT	7	1	-21	90	00JAN09A	30JAN09	0	- 311			MPL, GYP PAINT & TRIM @ SOF		
09000-185	INSTALL OLASS CURTAIN	5	5	-21	0	02FEB09	06FEB09	0	- 311			MSTALL GLASS CURTAIN		
FRAMNO & F		_	_						- 3					
05440-145	MS Framing	15	0		100	16JUN08A	05AUXX8A	70,000		H 301 10 13 1				
08100-145	HM Frames	10	0		100	14JJJJ08A	12SEP08A	20,000		H 301 10 113 11				
06100	Backerboard @ CommData Rooms	5	0		100	06AUG08A	12AU008A	10,000						
07215-145	Insulation	6	0		100	15SEP08A	010CT08A	41,710	- 311					
09251-145	OVEHTE	15	0		100	15SEP08A	21N0V08A	70,000	WE BUT	photoside				
09252-145	Greenboard (Tile Areas)	4	0	-	100	29SEPOBA	02OCT08A	20,000	- 1					
09692-145	Flooring @ Comm Rooms	2	0		100	01OCT08A	02OCT08A	0	- 1					
05441-145	Compt. Frmg @ Hard Lids	6	0		100	270010	Activ	ity ID	Т	Activity	,	Planned		
09910-145	Painting	11	0		100	18NOV0	ACIIV	טו אוו		ACTIVITY	у	Fiaililec		
09960-145	Epoxy Resin Flooring	10	0		100	Mark				Descripti	ion	Hours		
06410-145	Cabineto & Countertopo	15	0		100	24N0Y0				Descripti	I	Hours		
09300-145	Ceramic Tile Bathrooms	15	0		100	24NOV0			-				-	
09510-145	Celling Grid	9	0	-		C	9510	-145	10	Ceiling Grid		192	- 1	
00120-145	DOORS HIS WAY & TERROR CHAING (CERFEC)	20	0		100	080EC0	/3310	170	ı٠	Jenning Ond		132		
06230-145	Millwork & Trim	12	0		100	170EC001E	*****	27,000	- 11		11 1 11 1		_	
09690-145	Access Flooring Rm 134	5	0		100	190@C08A	26DEC08A	0		Access Floo	ring Rm 138			
10172-145	Tolet & Bath Accessories	8	0		100	220E008A	12JAN09A	21,000	311		Toilet & Bath Ace	cessories		
09691-145	VCT/Resilent Flooring & Rubber Base	10	0	-	100	220EC08A	14JAN09A	10,000			VCT/Resident F	looring & Rubber Base		
10250-145	Misc Specialty Bems, FECs, Wall Guards, etc.	10	0		100	22DEC08A	14JAN09A	15,000	-111		Misc Specialty	Rems, FECs, Wall Guards, etc.		
10605-145	Lockers	5	0		100	15JAN09A	21JAN09A	15,000	- 111		Lockers			
01999-145	Clean-up 8 PCL Punch 1st Fk/ZONE-4/5	5	7	-21	75	23JAN09A	O9FEBO9	5,000			T	Clean-up & PCL Punch 1st		
09511-145	Ceiling Tile	6	3	-21	0	02FEID09	O4FEB09	20,000			_	Ceiling Title		
10560-145	Signage	8	4	-21	0	03FEB09	06FEB09	10,000	- 1		- J   J   J 🚇	Flignage		
09681-145	Carpet Tile & Rubber Base	3	3	-21	0	05FEB09	O9FEBO9	10,000				Carpet Tile & Rubber Base		
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13100	Set Screening Booths (FOIC - from T30)	10	5	-21	0	09FEB09	13FEB09	10,000	-11			Set Screening Booths		
16611-145	Electrical @ Screening Booths	10	5	-21	0	09FEB09	13FEB09	80,000	- 311			Electrical @ Screening I		
ZONE 1 (Orld:	1-2) - Crew/Break/Tollets (1)								- 31					
MEP									- 111					
15400-110	(Sumbino Briging Rd Overthead)	6	in		1100	23.8 MOSA	0948 08A	17,000		H		9 111 111 11		

ROOM	CEILING GRID	SF	TOTAL SF	% of Total	PLANNED HOURS
	GKID		J 5F	IOlai	поока
145_111 - CTA Storage	N	509			
145_112 - Data	N	110			
145_113 - CTA Badging	Υ	195	195	5%	10
145_114 - CTA Office	Υ	574	574	16%	30
145_116 - Site Sub #2	N	726			
145_117 - Main Electrical Room	N	638			
145_118 - Mechanical Room	N	594			
145_119 - Telephone	N	99			
145_122 - CBP Screening and Queuing	N	11,632			
145_124 - Triage Lobby	N	264			
145_125 - Unified Secondary Inspection	Υ	2,451	2,451	68%	130
145_127 - Hall (NE)	Υ	148	148	4%	8
145_128 - Security Break Room	Υ	252	252	7%	13
145_129 - Search	N	90			
145_130 - Search	N	90			
145_131 - Lab	N	120			
145_132 - Storage	N	88			
145_133 - Passenger waiting	N	328			
145_134 - CBP Coord. Center	N	249			
145_135 - Interview	N	92			
Total			3,620	100%	192

- Walk the project site
- Update the percent complete for each activity or physical quantities installed per room via a site walk through
- Percentage based on visual inspection of work completed.
- Again, walk the project site...





# **Data Crunching**

TYPE/AREA GROUP SUBGROUP/ZONEACTIVITY ID Activity description

Progress Evaluation Applying Earned Value Management in the Construction of Commercial Buildings

Client: Port of Seattle Project: Terminal 91 Cruise Ship Terminal Project (T91)

AREA Need by Date STATUS PHYSICAL PROT

- Ves 2/23/2009
   110 L1
   MEP
   16100-110 Electrical & LV Systems RA Overhead
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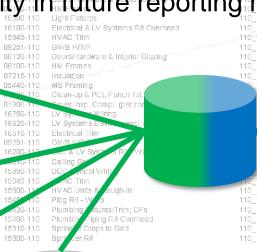
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- Data can be structured was a variety of formats to meet the needs of 110 L1 MEP 16810-110 Electrical Trim

  10 2/23/2009 110 L1 MEP 16810-110 Electrical Trim

  10 184 Lobby 110 N5 110
- Audit data to ensure data quality and integrity increasing visibility and credibility in the credibility in the part of the credibility in the c

• Allows for flexibility: in of the reporting requirements









Other Systems

### Reporting

Progress Evaluation Applying Earned Value Management in the Construction of Commercial Buildings

Client: Port of Seattle
Project: Terminal 91 Cruise Ship Terminal Project (T91)

 When the updates have been loaded into the database, queries are used to generate reports providing visibility to percent complete per project and area/zones and schedule variances.

Physical Walk through: 02/23/09 ~10:00AN

	А	В	U	U	E	F	G	Н		J	, K		IVI
			rimavera data				PMSI Ev		P3 % Variance			ance in Days	
AREA	PLAN Man Hrs	EARNED- Man Hrs	% Complete (=B/A)	Min Start	Max Finish	DUR (=E· D)	% Complete	EARNED Man Hrs =(G*A)	P3 % vs Physical % (=C-G)	Elapsed Time to Date (=Walk date -D)	Elapsed Time to Date % (=J/F)	EARNED Days (=F*G)	Days Behind (=J-L)
MILESTONES & SUBMITTALS	504	120	24%	08/28/07	03/11/09	561	70%	350	-46%	545	97%		
SITEWORK / UTILITIES	8,269	8,087	98%	10/10/07	03/06/09	513	99%	8,212	-2%			509	0
FOUNDATION	15,626	15,626	100%	09/25/07	04/28/08	216	100%	15,626	0%			216	0
STRUCTURE & EXTERIOR	28,201	28,099	100%	04/07/08	02/06/09	305	100%	28,201	0%			305	0
ALL AREAS/FLOORS	3,070	2,126	69%	07/23/08	03/09/09	229	89%	2,722	-19%	215	94%	203	12
ZONE 1 (Grids 1-2) - Crew/Break/Toilets (1)	9,802	9,498	97%	06/23/08	02/11/09	233	98%	9,602	-1%	245	105%	228	17
ZONES 2 & 3 (Grids 2-6) - Baggage Lay-Down (1)	3,988	3,728	93%	06/23/08	02/17/09	239	99%	3,968	-6%	245	103%	238	7
ZONES 4 & 5 (Grids 6-9) - CBP/CTA, Mech/Elec (1)	22,103	21,019	95%	06/16/08	02/13/09	242	100%	22,023	-5%			241	0
ZONE 6 (Grids 9-12) - Entry Lobby	4,827	4,499	93%	07/07/08	02/13/09	221	100%	4,807	-6%			220	0
ZONE 1 (Grids 1-2) - Vestibules (2)	2,627	2,563	98%	07/07/08	02/05/09	213	100%	2,619	-2%			212	0
ZONES 2 & 3 (Grids 2-6) - Lobby & Bathrooms (2)	6,039	5,911	98%	07/14/08	02/11/09	212	100%	6,023	-2%			211	0
ZONES 4 & 5 (Grids 6-9) - Ticketing/Services (2)	6,840	6,080	89%	08/25/08	02/23/09	182	93%	6,348	-4%	182	100%	169	13
TOTAL	111,896	107,356	95.9%	08/28/07	03/11/09	561	98.8%	110,500	-2.8%	545	97.1%		
INTERIOR (ZONES 1-6)	56,226	53,298	94.8%	06/16/08	02/23/09	252	98.5%	55,389	-3.7%	252	100%	248	4
MILESTONES													
December 1, 2008	1,157	1,156	100%	06/16/08	12/01/08	168	100%	1,157	0%	252	150%	168	84
December 15, 2008	244	243	100%	08/25/08	12/15/08	112	100%	244	0%	182	163%	112	70
January 12, 2009	951	951	100%	06/16/08	01/12/09	210	100%	951	0%	252	120%	210	42
January 19, 2009	9,241	8,766	95%	06/16/08	02/25/09	254	100%	9,228	-5%	252	99%	254	-2
Remainder	44,632	42,182	95%	06/16/08	02/25/09	254	98%	43,809	-4%	252	99%	249	3
TOTAL Interior	56,226	53,298	95%				99%	55,389	-4%				

### Reporting

Progress Evaluation Applying Earned Value Management in the Construction of Commercial Buildings

Client: Port of Seattle Project: Terminal 91 Cruise Ship Terminal Project (T91)

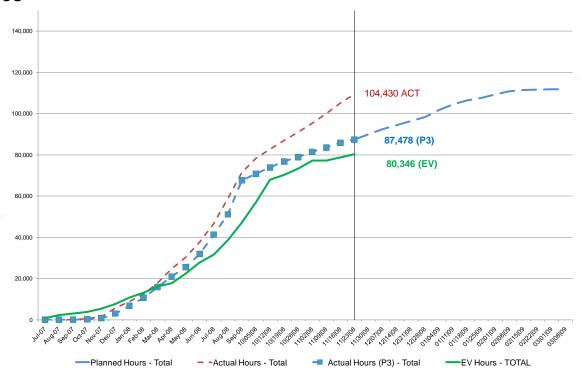
- Another example of the flexibility of the evaluation process used in the case study are the following examples:
  - Percent complete per room via a floor plan view

 Percent complete for each discipline such as: "Ceiling Grid" per room (notice rooms without ceiling grids are filled in with grey)

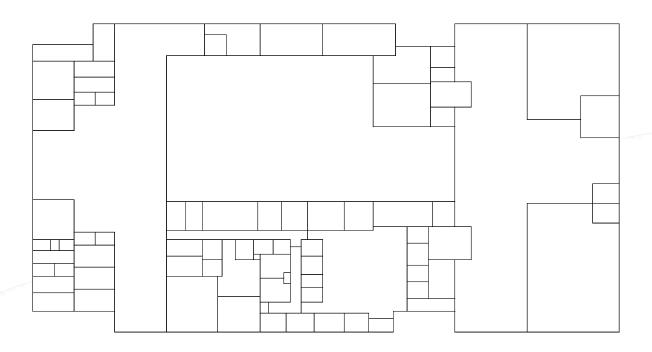




- Data is also used to generate S-curve charts comparing construction schedule to Earned Value (EV)
  - Percent Complete Construction schedule
  - Percent Complete Earned Value
  - Variance



Project Floor plan



- Determine scope
- In this example rooms requiring a ceiling grid were identified



- Conduct a site walk
- Based on tracking of physical components / quantities installed



		Not Applicable	Red	Orange	Yellow	Light Green	Green	Blue
F	ligh	N	24.99%	49.99%	74.99%	89.99%	99.99%	100
ī	.ow		0.00%	25.00%	50.00%	75.00%	90.00%	

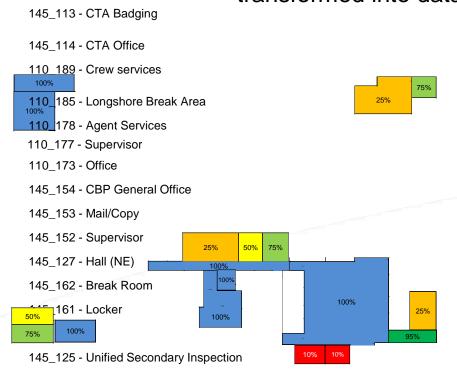
160\_101 - Concierge

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100%

 Progress determined via the site walk is transformed into data



145\_140 - Work Room

145\_141 - Parcel X-ray

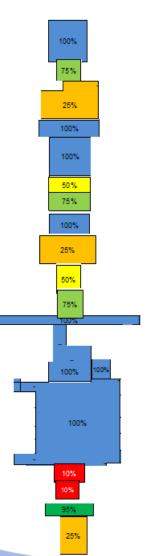
145\_151 - Hall (SW)

145\_128 - Security Break Room

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### Progress information is loaded into the database



160\_101 - Concierge

145\_113 - CTA Badging

145\_114 - CTA Office

110\_189 - Crew services

110_185 - Longshore	Break
110_178 - Agent Serv	ices
l10_177 - Supervisor	

110\_173 - Office

145\_154 - CBP General Off

145\_153 - Mail/Copy

145\_152 - Supervisor

145\_127 - Hall (NE)

145\_162 - Break Room

145\_161 - Locker

145\_125 - Unified Secondar

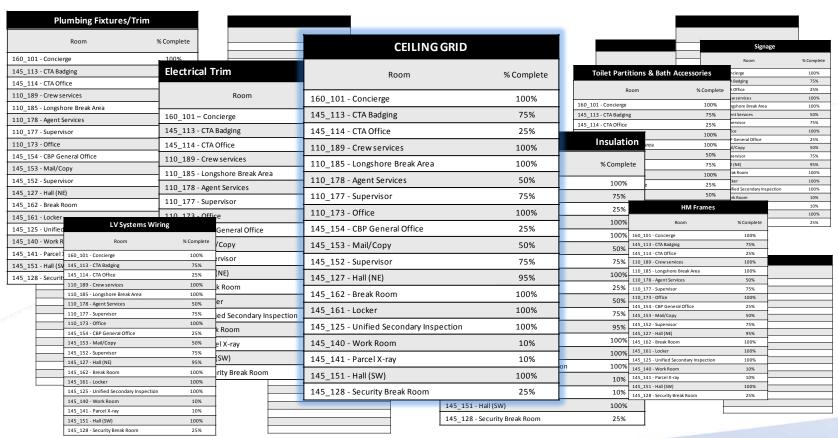
145\_140 - Work Room 145\_141 - Parcel X-ray 145\_151 - Hall (SW)

145\_128 - Security Break Room

<	CEILING GRID	
	Room	% Complete
	160_101 - Concierge	100%
	145_113 - CTA Badging	75%
	145_114 - CTA Office	25%
f	110_189 - Crew services	100%
	110_185 - Longshore Break Area	100%
	110_178 - Agent Services	50%
	110_177 - Supervisor	75%
	110_173 - Office	100%
	145_154 - CBP General Office	25%
	145_153 - Mail/Copy	50%
	145_152 - Supervisor	75%
	145_127 - Hall (NE)	95%
	145_162 - Break Room	100%
ŋ	145_161 - Locker	100%
	145_125 - Unified Secondary Inspection	100%
	145_140 - Work Room	10%
	145_141 - Parcel X-ray	10%
	145_151 - Hall (SW)	100%
	145_128 - Security Break Room	25%

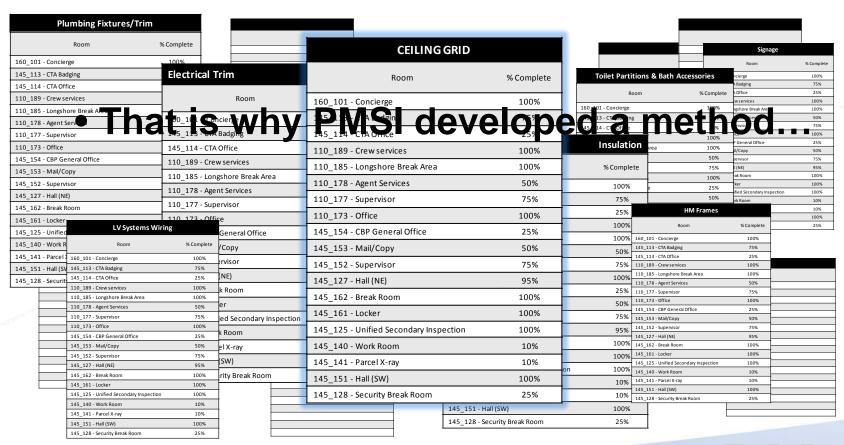
### Progress Evaluation Applying Earned Value Management in the Construction of Commercial Buildings

- Providing progress on a few activities is not difficult
- Providing accurate status on a COMPLEX project with a significant amount of activities is VERY difficult



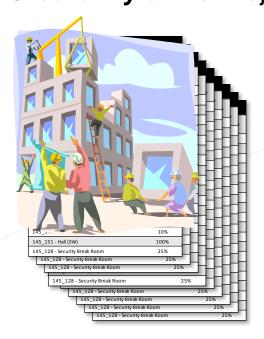
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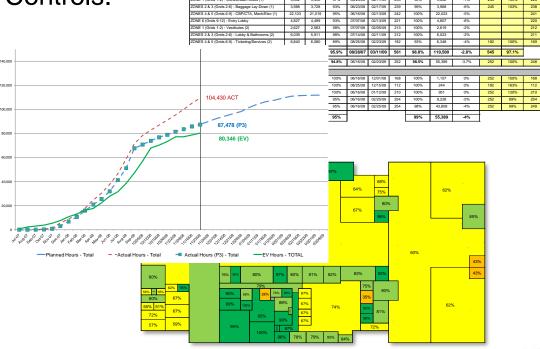
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Progress Evaluation Applying Earned Value Management in the Construction of Commercial Buildings

- ...to apply "Earned Value" management to evaluate construction progress.
- This has shown SIGNIFICANT results in the increased Visibility and Credibility of the Project Controls.





### **End**

If you have further questions – feel free to contact our office

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Or visit our website

www.pmsvs.com